



Herne Bay Infant School and Seashells Nursery

Stanley Road, Herne Bay, Kent CT6 5SH

Tel: 01227 372245 Fax: 01227 742305

Email: office@herne-bay.kent.sch.uk

Website: www.herne-bay.kent.sch.uk

Headteacher: Bernadette Lax BA hons PGCE NPQH

18th October 2016

Dear Parents

It has been brought to my attention that some parents are using Facebook to voice their unhappiness on issues regarding our school, in particular Reception.

I am writing to urge you all to bring any concerns to the school directly, as we wish to work in partnership with you to ensure school is a happy experience for all the children. In the first instance your child's class teacher and / or TA is available to listen to you in the mornings, if you have a worry or information to share. Or if you need a longer conversation do make an appointment via the school office. Any issues that cannot be resolved with your child's class teacher please do pass on to one of the senior leadership team; Helen Day, Deputy Head, who leads Early Years, Sarah Luton Assistant Headteacher or myself.

Our lovely Family Liaison Officer (FLO) Zenia Skeats is also available to listen and support families.

Finally thank you for all the positive comments on the gate and cheery smiles, we welcome good news as well.

Kind regards

Bernadette Lax
Headteacher